


MISTOLIN, SA takes a competitive look at its present and future, strongly believing in the combination of optimism and a strong sense of responsibility, mobilizing the commitment of all in the sustained and sustainable development of its businesses.

The manufacture and commercialization of hygiene and cleaning products adapted to the needs of our customers, employees and consumers, with the desired quality and safety; protection of the environment; the promotion of a culture of safety and health at work, and the contribution to a fairer society are strategic objectives that must be continuously improved in the development of our activity, in order to ensure the satisfaction of all stakeholders.

To ensure compliance with these objectives, the following general principles are established:


- Commit to satisfying our customers, consumers, suppliers and all parties through the fulfillment of their requirements, needs and expectations.
- Provide safe hygiene products, meeting the requirements of quality, legality, processes and other specifications of relevant stakeholders.
- Stimulate the demand and use of opportunities for business growth.
- Comply with the applicable legal requirements and other requirements that Mistolin subscribes, respecting the normative instruments and their interpretations.
- Promote the training and information of all employees and suppliers, in order to progressively reinforce their individual and personal skills, with a view to the correct exercise of their responsibilities, and creating conditions for the dynamics and enrichment of the organization.
- Promote culture and continuous improvement of the performance of the Integrated System of Quality, Environment, Safety and Occupational Health, Social Accountability, Safety and Product Quality in Mistolin, SA.
- Periodically evaluate the performance of the Integrated System, processes and methods through the establishment and review of objectives and targets.
- Identify, eliminate and/or minimize significant risks, adapting the work space and adopting the infrastructure, machinery, equipment and operating techniques compatible with compliance with legislation and safety standards, in order to prevent injuries, damages and occupational diseases of employees, involving and consulting them in all stages of the process so that each one contributes to its effectiveness.
- Prevent pollution of the environment by directing our efforts to minimize the environmental impacts caused by our activities, products and services, by rationalizing the consumption of natural resources and by properly management of the waste generated.
- Communicate this commitment to all stakeholders, in an open and transparent way.
- Comply with the principles of the International Labour Organization, including the Universal Declaration of Human Rights and the 10 principles of the United Nations.

In order to fulfill the established strategic objectives, the company promotes a corporate culture, stimulates innovation and continuous improvement of products, services, environmental performance, safety conditions, occupational health, and social responsibility where the initiatives and activities that embody the business are consistent with the responsible and proactive behavior of employees and all stakeholders.



Sr. António Neto

The managers



Dr. Óscar Neto

January 19, 2024